

# AMIR HANNA

[amir@info-hanna.com](mailto:amir@info-hanna.com)

08/03/1979

Male

+20 1200 373744

+1 (323) 375-1165

+39 0332 164 7037

## OBJECTIVE

---

I am a highly motivated and experienced professional seeking new opportunities in a dynamic and challenging environment. With a diverse background in various fields including IT, travel, and business, I bring a unique set of skills and knowledge to any organization.

## EDUCATION

---

- 2017 Certificate of training / attendance at the advanced training course: "Operator of Banking and Credit Area Services" - Career Consulting Center, Milan (Italy)
- 2012 Computer license ECDL - Treviso (Italy)
- 2004 Master's Degree in Policies and Social Services - University of Suhag (Egypt)

## WORK EXPERIENCE

---

- (2020 - 2023) - Founder, Director, CEO – Realm Tours LLC, USA
  - Successfully founded and operate a travel agency and OTA-GDS platform.
- (2018 - 2023) - Founder, Director, CEO – FixandGo24, Italy
  - Founded and managed a company specializing in technical assistance, IT solutions, web and graphic design services.
- (2016 - 2018) - Computer technician - Pablo SA, Switzerland
  - Performed installation, maintenance and repair of various types of computers and data connection devices.
  - Conducted preventative maintenance and resolved virus and malware issues.
  - Managed commercial and residential maintenance of company networks.
- (2013 - 2014) Manager and partner - Maramar Sagl, Switzerland
  - Managed import/export operations and a jewelry, leather goods, bijoux and art gallery.
  - Maintained supplier contacts in Asia, Africa, and Europe.
  - Participated in retail and wholesale operations, events, and fairs.
- (2012 - 2013) - Tour Leader, ABA Travel Agency, Sharm El Sheikh (Egypt)
  - Guided tourists from arrival to departure.
- (2009 - 2012) - Associate owner of various family shops, Sharm El-Sheikh (Egypt)

- Owned and operated family shops specializing in jewelry, mini markets and bazaars.
- (2007 - 2009) - Marketing Manager, for various goldsmiths Santa Maria “Trust Point Group” (Egypt)
  - Managed points of sale and instructed sales techniques and product knowledge to staff.
  - Purchased products from wholesalers in Dubai and Cairo.
- (2003 - 2007) - Owner of an internet cafe – Marsa Alam (Egypt)
  - Owned and operated an internet café, providing maintenance services for computers and mobile phones.
  - Customized and assembled hardware based on customer requests.

### **COMMUNITY SERVICE**

---

- Excellent communication skills, sociability, high flexibility and dynamism with excellent organizational, personal management, interpersonal and teamwork skills.
- Spirit of initiative, autonomy and great ability to listen and support the customer.
- Versatile, particularly conscientious, reliable and responsible.

### **LANGUAGES**

---

Arabic (Mother language),  
 Italian (Excellent level of oral and written communication),  
 English (Very good written and spoken), French (Good understanding and communication).

### **COMPUTER SKILLS**

---

Excellent knowledge and use of the Office Package, Access and various operating systems including Windows Server/XP/Vista/7/8/10, Linux, Mac, Android, iOS and Windows Mobile.

### **OTHER**

---

Available to work abroad.

### **REFERENCES**

---

References available upon request